



April 29, 2016

VIA EMAIL [REDACTED]

Miles Jordan  
[REDACTED]

RE Member Account #1403681

Dear Miles,

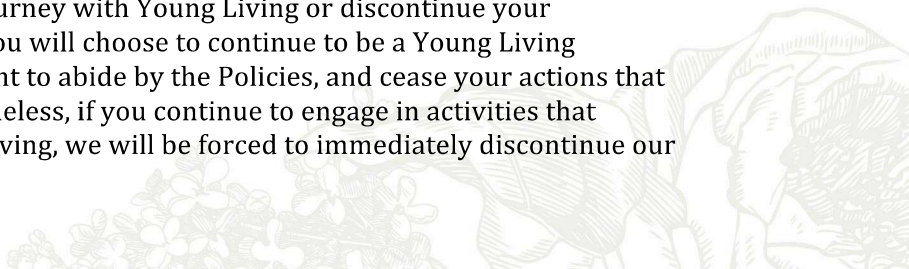
Young Living Essential Oils, LC ("Young Living") greatly values its members and seeks to create an atmosphere of positivity and truth throughout its global business. Young Living emphasizes the importance for all members to practice honesty, professionalism, and integrity in the development and operation of their sales organizations.

Recently, an article published by a known Young Living detractor has been circulated, questioned, and brought to our attention. Young Living's executive and scientific staff have subsequently gone to great lengths to listen to your and other members' questions, as well as to provide you with accurate education and answers.

As a member of Young Living, you agree to be bound by Young Living's Policies & Procedures and Code of Ethics ("Policies"). Upon joining, you avowed to *not make negative or disparaging remarks about Young Living, Young Living products, any Young Living competitor, or their people, products, or organizations*. See Section 1.4 Ethics (referencing the Code of Ethics) and Section 4.4 Non-Disparagement.

Perhaps most notably, you further avowed to *not engage in activities that may cause losses to Young Living or another Young Living member*. Section 1.4 Ethics (referencing the Code of Conduct). Judging from your continued correspondence, petitions, and comments on social media, it is clear that you are in direct violation with the aforementioned Policies, as you continue to engage in activities that have the potential to cause loss to Young Living and its members, even in light of the extensive information you have been provided.

Despite your persistence in violating the Policies, Young Living will not be deterred from its positive and truthful mission of providing the benefits of essential oils to every home. It is now your choice to continue your journey with Young Living or discontinue your membership completely. We hope you will choose to continue to be a Young Living member, with a strong recommitment to abide by the Policies, and cease your actions that cause harm to Young Living. Nevertheless, if you continue to engage in activities that disparage or cause harm to Young Living, we will be forced to immediately discontinue our business relationship.





You must make this decision within the next seven (7) calendar days (May 6, 2016). If you decide to continue to be part of the Young Living mission, you will immediately discontinue and remove all remarks that are negative toward Young Living. If these remarks are not removed within the seven-day period, we will assume you have decided to discontinue your relationship with Young Living, and your account will be considered terminated.

If you have further questions or concerns about this letter, please contact [Conduct@youngliving.com](mailto:Conduct@youngliving.com).

Best Regards,  
Young Living Conduct and Education

